

Corporate Responsibility 2007 Highlights: Otis

This material is intended as a companion piece to the Business Unit Overviews in UTC's Corporate Responsibility Report and demonstrates further Otis' commitment to corporate responsibility.

Our Products

- Otis will play an important role in helping the 2008 Beijing Olympics become the "greenest" games in history. The company has won contracts for more than 1,300 elevators worth over \$100 million, including 252 Gen2[®] energy efficient elevators in 15 facilities. Noteworthy installations include the Beijing Subway, the National Aquatic Center, the Beijing South Railway Station and the Silvertie Towers facilities, which will house media and senior government officials.
- China's Ministry of Information Industry presented its "Best Call Center" award to the OTISLINE[®] China team for excellence in quality control, process efficiency and professional services.
- Otis was honored for its ReGen[™] drive technology, which contributes to China's national plan to lower building energy consumption.

The Environment

- As part of UTC's company-wide goal to reduce greenhouse gas emissions by 12 percent from 2007 to 2010, Otis will continue to replace current fleet vehicles with those that have lower CO₂ factors and enhanced mile per gallon capacities.

Our People

- Over the past decade, Otis has reduced its recordable and lost workday incident rates by 73 and 84 percent, respectively. These rates are among the lowest in the industry.
- Both nationally and around the world, Otis has been acknowledged for its community involvement. In Hong Kong, more than 450 Otis employees and family members have participated in the Elderly Caring Ambassador campaign, founded in September 2005. Since then, volunteers have contributed 2,600 hours to assist 550 single elderly people in need.
- Safety awards in Korea and Russia recognize Otis' commitment to both employee and customer safety.
- In 2007, Otis was recognized as one of the "Top 10 Employers in Tianjin, China" by Zhaopin, the country's largest recruiting agency.