

Responsibility

Successful businesses improve the human condition.

We maintain the highest ethical, environmental and safety standards everywhere.

We encourage and celebrate our employees' active roles in their communities.

RECOGNITION

UTC was named to the Dow Jones Sustainability Indexes for the 11th consecutive year.

UTC ranked first in the Transportation, Aerospace category and 33rd overall in Newsweek's inaugural Green Rankings, a list of the 500 greenest companies in America.

UTC was named one of the Global 100 Most Sustainable Corporations in the World at the World Economic Forum in Davos, Switzerland, for the fifth consecutive year.

UTC received the 2009 Innovation Excellence Award from the Connecticut Technology Council.

UTC ranked 14th in the 2009 "Top 50 Organizations for Multi-cultural Business Opportunities" list by DiversityBusiness.com. It is the eighth time UTC has been named to the list since its inception in 2000.

INROADS recognized UTC as its top corporate partner for the third consecutive year in 2009 for providing internships to 195 students across the United States, Canada and Mexico.

The National Building Museum awarded UTC its 2009 Honor Award: Visionaries in Sustainability.

India's Ministry of Power and Bureau of Energy Efficiency (BEE) recognized Carrier India at the National Energy Conservation Awards 2009 with First Prize in the Manufacturers of BEE Star Labeled Appliances (air-conditioners) Sector and Top Rank in the Consumer Goods Manufacturing Sector.

At UTC, profitability and responsibility go hand in hand. These values are fully integrated into the way UTC executes its strategies and serves its customers.

Responsibility is more than an environmental agenda. It is how we approach everything we do, from driving innovation to meeting the needs of our customers and communities. We continuously strive to deliver ever greater results.

Our corporate responsibility program is focused on:

Environment

UTC is committed to measuring and reducing the impact of our operations and products on the environment.

Communities

We believe that successful businesses improve the human condition and we encourage our employees' active roles in their communities.

Governance

The aim of corporate governance at UTC is to build a culture of integrity and ethical behavior in every country where we do business.

People

UTC is committed to treating employees fairly, respecting diversity of thought and providing safe working conditions.

Customers and suppliers

Our corporate responsibility work includes our customers and our supply chain. We are committed to product quality and safety and expect flawless performance.

Products

UTC has a portfolio of market-leading products and services that deliver significant energy savings to our customers.

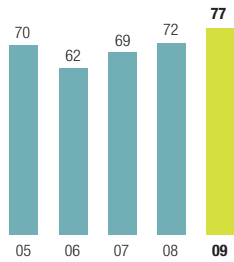
Each area has key performance indicators, which help us measure and report on our performance.

Corporate Responsibility

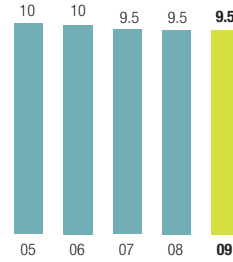
From greenhouse gas emissions to community investment, UTC measures corporate responsibility progress using key performance indicators (KPIs). UTC environmental reporting standards encourage the ongoing analysis and correction of data as applicable following the close of a reporting period. Previously reported annual environmental metric results may change between annual reporting periods, and UTC will include any prior year data revisions in current reporting. Additional KPIs are available at www.utc.com/responsibility.

Our most recent environmental goals began January 1, 2007, and will end on December 31, 2010. When we implemented these goals, we transitioned from normalized to absolute metrics because we felt our footprint should continue to be reduced while our revenues grew. While we still believe this, given the economic conditions over the past 12 months, our results for 2009 have shown significant reductions. We fully expect that as our revenues return to normal levels, so too will the rate of our reductions.

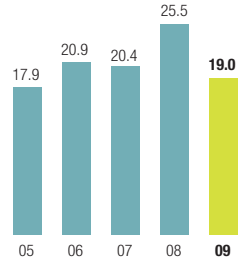
Dow Jones Sustainability Indexes
Total scores



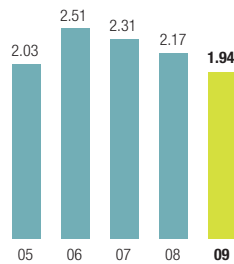
GovernanceMetrics International Accountability Rating
Compared to S&P 500 companies



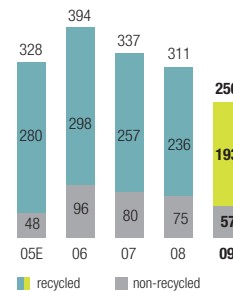
UTC charitable contributions
Dollars in millions



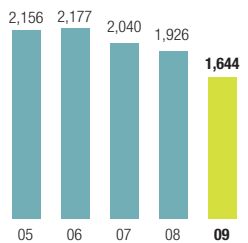
Greenhouse gases
Million metric tons CO₂e



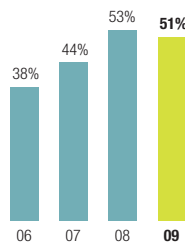
Industrial process waste
Million lbs



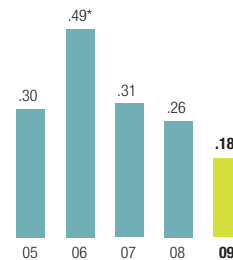
Worldwide water consumption
Million gals



Elimination of materials of concern
New products meeting goal

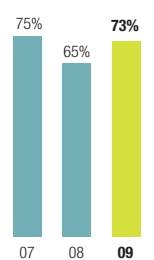


Lost workday incident rate
Cases/100 employees



*Re-baselined in 2006 to include Chubb, Kidde and Rocketdyne acquisitions

Energy efficiency
New products meeting goal



No data prior to 2007



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Carrier
Hamilton Sundstrand
Otis
Pratt & Whitney
Sikorsky
UTC Fire & Security
UTC Power

United Technologies Corporation is a diversified company that provides a broad range of high-technology products and services to the global aerospace and commercial building industries. Its businesses include Carrier heating, air-conditioning and refrigeration solutions; Hamilton Sundstrand aerospace and industrial systems; Otis elevators and escalators; Pratt & Whitney engines; Sikorsky helicopters; and UTC Fire & Security systems. The company also operates a central research organization that pursues technologies for improving the performance, energy efficiency and cost of UTC products and processes. UTC is a member of the Fortune 50, the Dow Jones Industrial Average and the Dow Jones Sustainability Indexes.